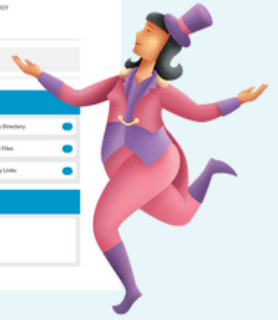
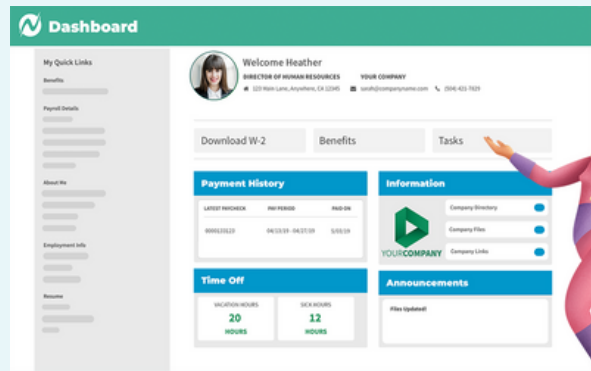


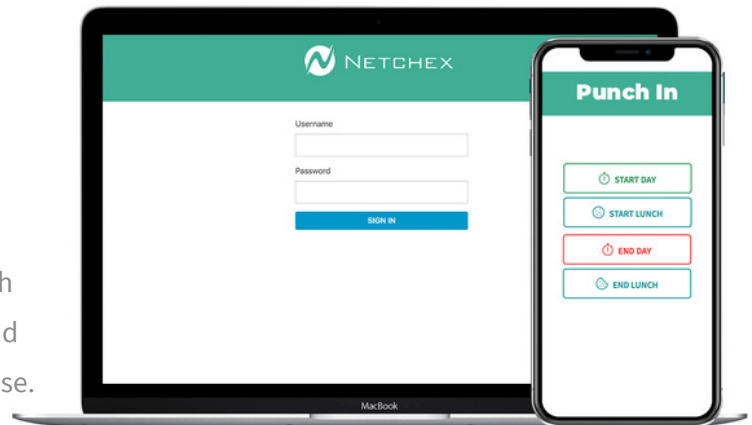
# Netchex + Power & Control Systems

A Case Study on Paycor's tendency to over-promise and under-deliver.



## About Power & Control

Power & Controls Systems is an electrical engineering firm based in Baton Rouge, La., with about 100 employees. They were struggling with some manual processes when they decided to move to Paycor, which promised top-notch reporting, an all-in-one system and easy customization. Unfortunately, this was not the case.



## Issues with Paycor

The biggest struggles came from Power & Control's inability to customize their own system and reporting, as promised. They needed to submit requests, and it was often 3 days before they heard back. They also lost control of their functionality, with Open Enrollments or employee paychecks cancelled without notification. They were never properly onboarded so were paying for a lot of functionality that they never used. And to top it all off, customer support was non-existent.

## Netchex Solutions

The user at Power & Control was immediately interested in Netchex's ease of use and single login system. Since reporting was so important to them, our ad-hoc report writer, as well as our canned reporting gave them the data they needed. She also loved our NetEnroll feature, as well as our responsive Customer Support team.