

## ABOUT

UBank is a locally-owned, community-oriented bank that focuses on strong working relationships with customers. With a competitive array of products and services, UBank offers creativity and flexibility that's rarely found in major banks of today.

## NEEDS

In searching for a new payroll provider, UBank's HR Director John Riley was looking to improve their payroll process while cutting costs. Easier said than done, Netchex was able to come up with a solution that worked in both regards.

Industry

**Banking**

Employee Count

**76**

Previous Provider

**Kronos**

Based in

**Texas**

## NETCHEX SOLUTIONS

With Netchex, UBank was able to integrate payroll with time & attendance, benefits management, recruiting, and onboarding. Through better integrations, Netchex was able to improve the quality of UBank's payroll processes and make everything more efficient—all while decreasing costs.

## HIGHLIGHTS

**Customer Service** - A more knowledgeable and accessible service team

**Cost** - A better system at a better price

**Ease of Use** - Streamlined and simplified processes

**“5 Stars all the way. This company will bend over backwards to help you with all your needs.”**

**- John Riley**