

ABOUT

The Blood Center (TBC) is the primary supplier of blood, blood components, and plasma derivatives to local hospitals throughout South Louisiana and the Gulf Coast. As HR manager, Emmie Golemi is responsible for payroll and accounting, benefits administration, performance management, and recruiting/hiring/onboarding employees across two states.

BASED IN



LOUISIANA

INDUSTRY



HEALTHCARE

EMPLOYEES



200

PREVIOUSLY USED



BETTER PAYROLL & TIMEKEEPING PROCESSES

Once with Netchex, TBC was able to seamlessly integrate payroll with our time and attendance solution. This enabled them to move away from paper timesheets and manual processes—not only saving time but creating easier, more manageable HR processes as well.

“For me personally, I was able to easily approve payroll while I was on my last maternity leave. That was not possible during my previous leaves with other payroll providers.”

NETCHEX SERVICES

- Payroll & Tax
- Time & Attendance
- Benefits Administration
- Recruiting & Onboarding
- Reporting & Analytics
- COBRA Administration
- Employee & Manager Self-Service
- ACA Central

EXPERT, PERSONALIZED CUSTOMER SERVICE

With past payroll providers, Emmie and TBC were either directed to call an 800-number or use an online ticket service to request help with issues. This is not the case with Netchex and our service-first approach to client satisfaction.

“I’ve never had these options with any previous payroll providers and it has been a huge help.”

- Emmie Golemi, HR Director at The Blood Center

A SENSE OF COMMUNITY

Three additional factors that won Emmie over for Netchex were:

- **Overall ease of use**, specifically “the easiest and most helpful options” rather than the endless workarounds
- **Award-winning online community**, which includes virtual conferences, tons of training materials, & helpful video tutorials
- **Trustworthy and local feel**, including a truly local rep in the field providing “a personal touch that we needed”