



ABOUT

Growing by more than 10% last year, the Jason Dauenhauer Insurance Agency has big plans for future growth. Jason was looking for a new payroll and HR company that could help his “small but mighty team” expand, while also making the administrative duties of a small business owner easier and less stressful.

BASED IN



INDUSTRY



SMALL BUSINESS



PREVIOUSLY USED

PAYCHEX

QUICK AND EASY TO USE

As a small business owner, Jason was looking to get more time back in his day by cutting out some of the back office hassle of payroll and HR. Named the easiest-to-use payroll software by SoftwareAdvice, Netchex is simple to use and quick to learn, yet robust enough to run your entire business.

Netchex empowers small biz owners to accurately pay employees and effectively manage the employee experience all from a comprehensive, single sign-on HR software platform.

“It’s an easy web tool to use once you get in and explore a bit,” Dauenhauer explained. “I process Payroll every month and I worry about nothing. I have likely shaved at least three or four hours a month off [the process].”

NETCHEX SERVICES

- Payroll & Tax
- Time & Attendance
- Recruiting & Onboarding
- HR Management
- Employee Self-Service
- Employee Verification

A TRUE DIFFERENCE IN SERVICE

Thanks to phone tag and endless transfers, Jason was left unsatisfied with Paychex’s customer service. At Netchex, service personalization and timeliness are prioritized. All Netchex clients are assigned to a single dedicated service team that knows their business and is on hand to assist at any time.

“I am a small company, but they make me feel every bit as important as a multi-billion dollar company—not so with Paychex!”

CONSISTENCY WITHOUT SURPRISES

Another big issue that Jason needed to fix was inconsistent and inaccurate billing. Promised a fixed rate by Paychex, the bills ranged from the correct price to over \$100 more per month without any changes on the business side. At Netchex, our price transparency and consistency is a top priority.

“You can believe the price is the price,” Dauenhauer explained. “I was told that my billing would only vary once for a separate W-2 billing. This was correct and I have been very happy in my three years with Netchex.”

Payroll Processing

3-4
hours saved

Billing Consistency & Accuracy

1
monthly bill